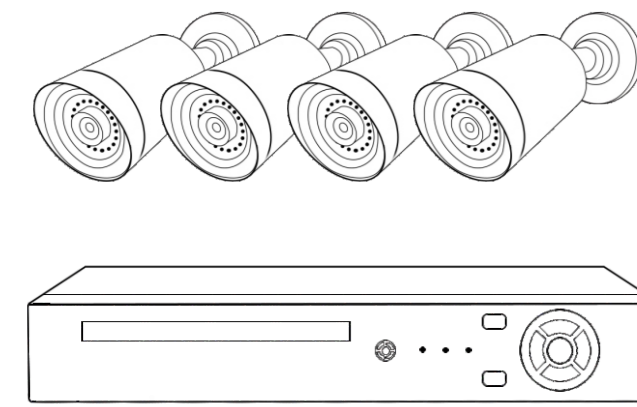# PoE Security Camera System

Quick Guide
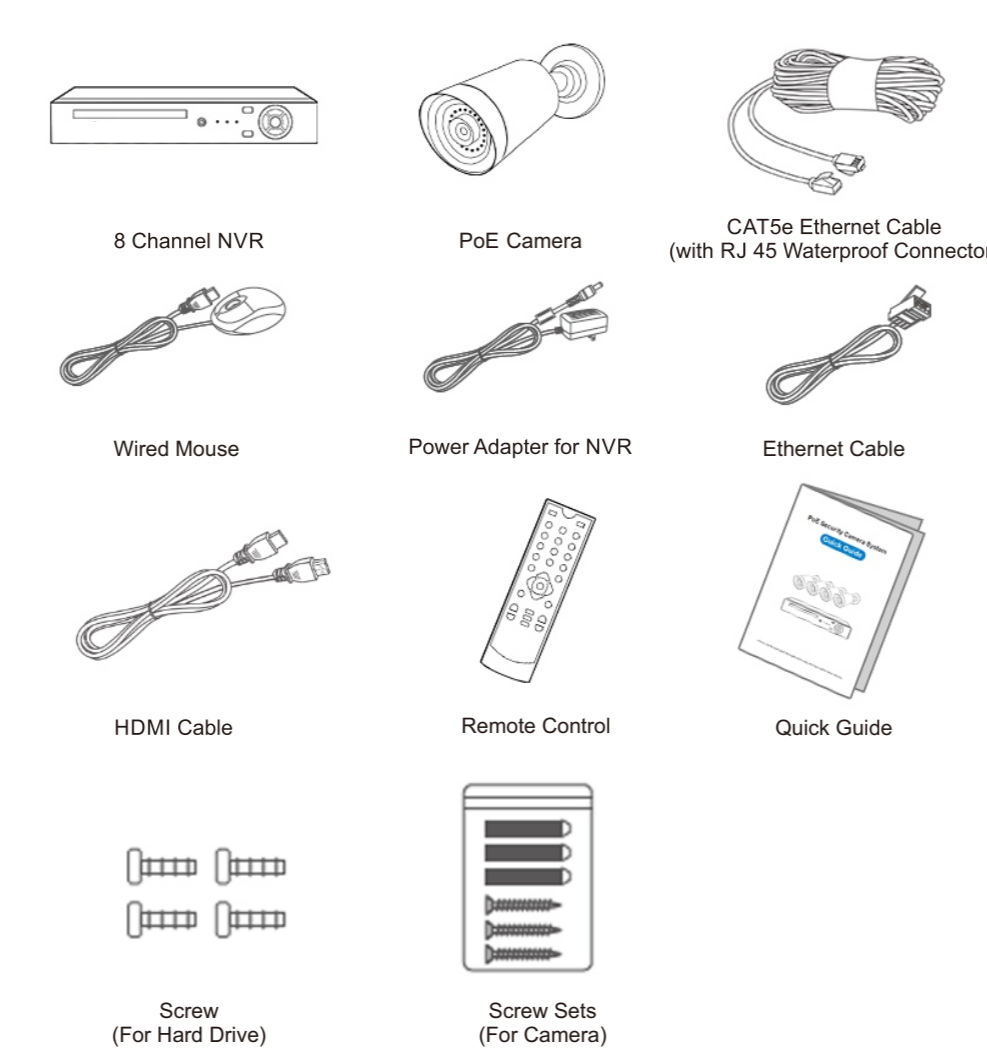
※Please read this quick guide thoroughly before using and keep it well for future reference.
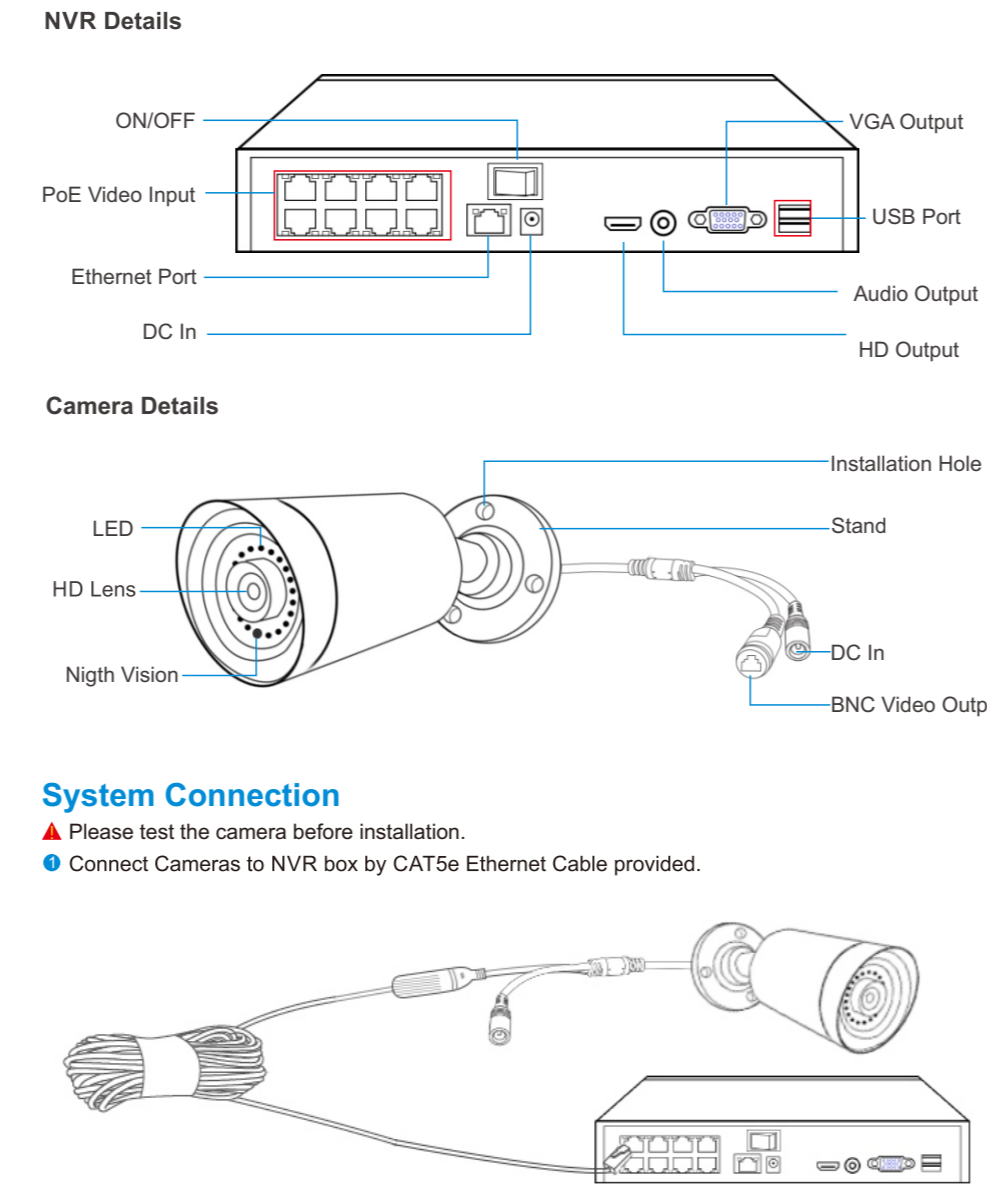

CONTENTS

PACKAGE CONTENTS

8 Channel NVR   PoE Camera   CAT5e Ethernet Cable (with RJ-45 Waterproof Connector)

Wired Mouse   Power Adapter for NVR   Ethernet Cable

HDMI Cable   Remote Control   Quick Guide

Screw (For Hard Drive)   Screw Sets (For Camera)

PRODUCTS REVIEW

NVR Details

ON/OFF   VGA Output
PoE Video Input   USB Port
Ethernet Port
DC In   Audio Output
  LAN Output

Camera Details

LED   Installation Hole
HD Lens   Stand
Night Vision   DC In
  BNC Video Output
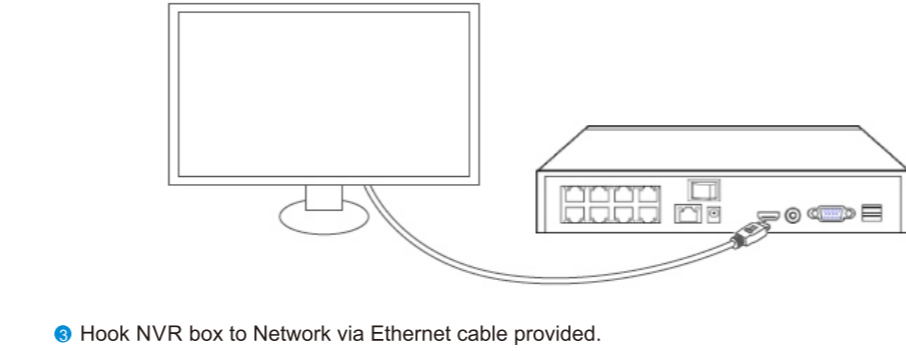
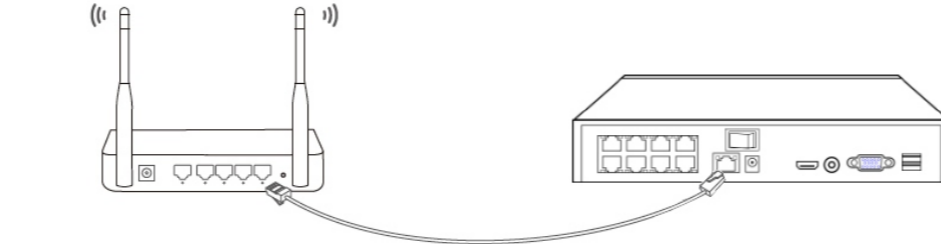## System Connection

● Please test the camera before installation.
● Connect Cameras to NVR box by CAT5e Ethernet Cable provided.

● Hook NVR box to TV monitor via HDMI cable provided.
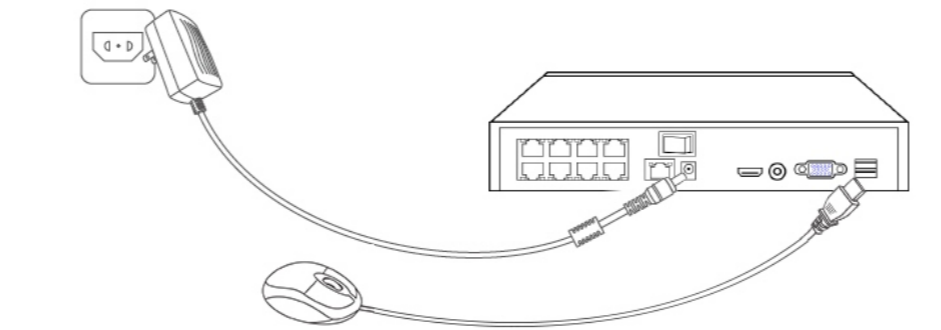
● Hook NVR box to Network via Ethernet cable provided.

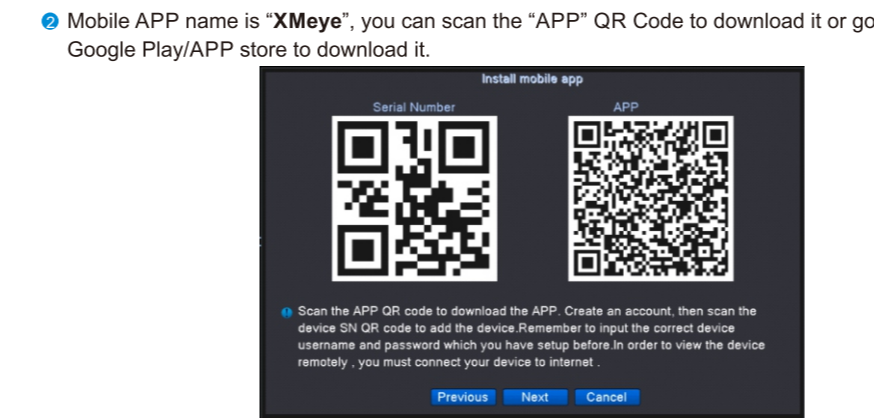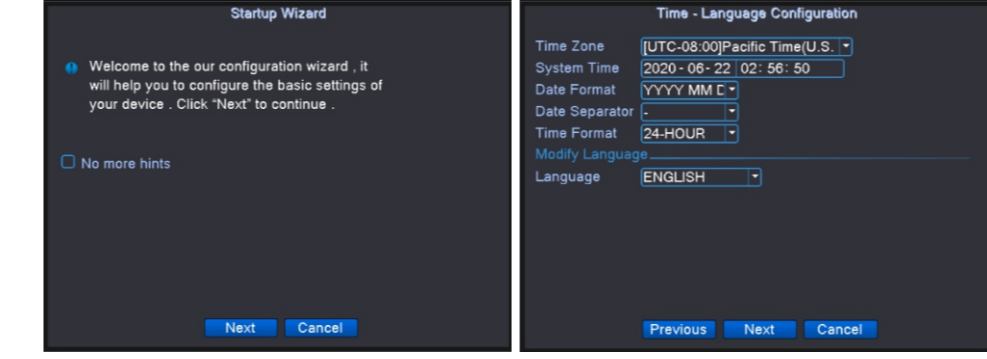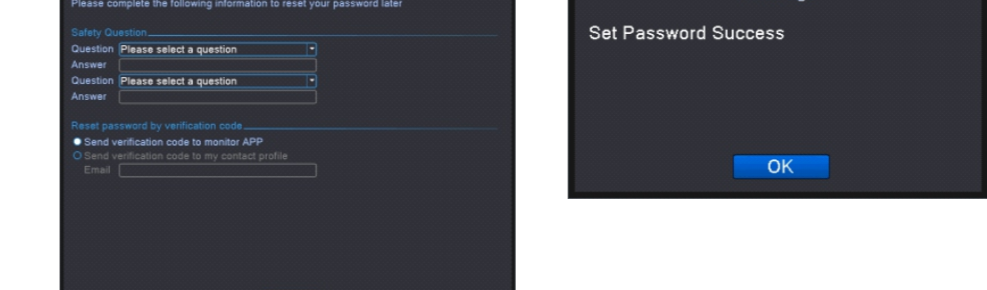● Connect NVR's mouse and power on the NVR by original power adapter

---
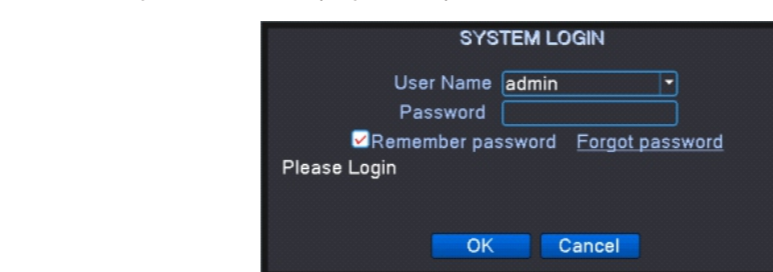
System Wizard

● Hit "No more hints" to exist system wizard.

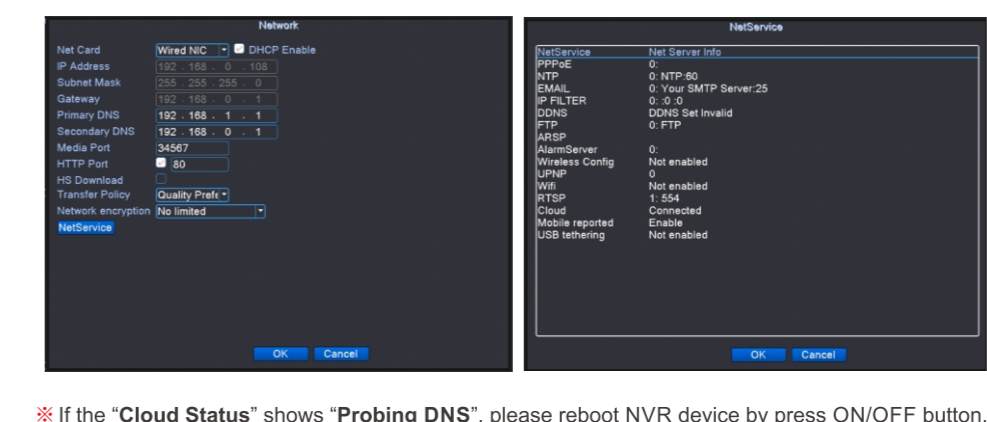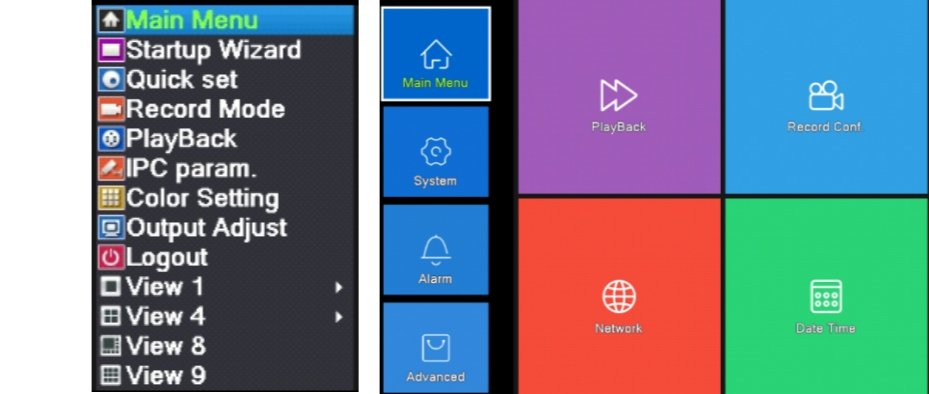● Mobile APP name is "XMeye", you can scan the "APP" QR Code to download it or go to Google Play/APP store to download it.

System Login

● Default password is blank (no password)

SYSTEM LOGIN
User Name: admin
Password:
□ Remember password   Forget password
Please Login
OK   Cancel

● If you don't want to set "Security Question", please reboot the NVR by press the ON/OFF button.

Unlock Password Tip

● If the "Cloud Status" shows "Probing DNS", please reboot NVR device by press ON/OFF button. If the problem remains, please contact the vendor.

How to setup video record?

24/7 Video Record

Please right-click mouse navigates to **Main Menu > Record Conf.**

Tips:
1 You can customize schedule recording based on your needs
2 Default Setting is for Channel 1, hit "Advanced" > "Copy", Copy the settings to other channels.

Internet Connection

● Please connect NVR box to Router via Network Cable.
● Right-Click Mouse Navigates to **Main Menu > Network > Enable DHCP.**
● After that, please go to "Net Service", if the "Cloud Status" shows online, means NVR is online and ready for remote access.
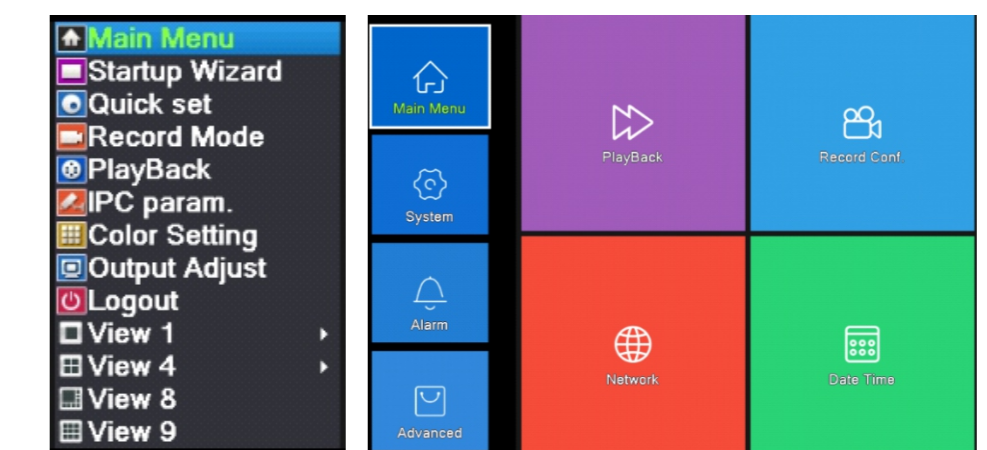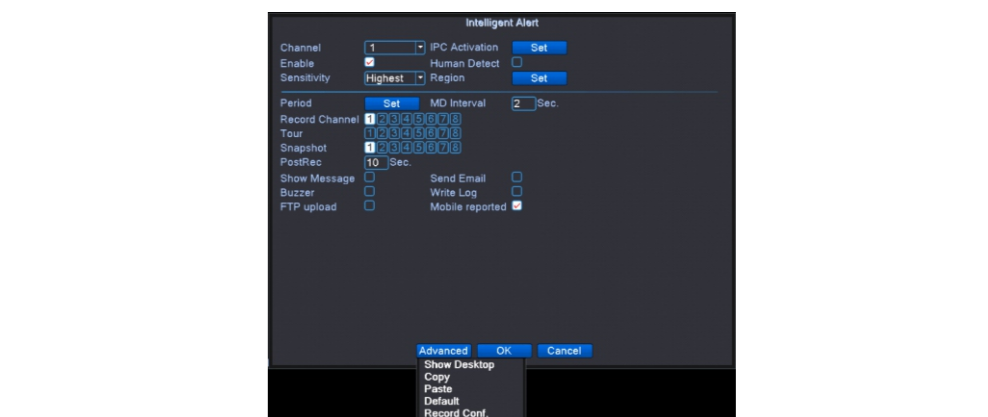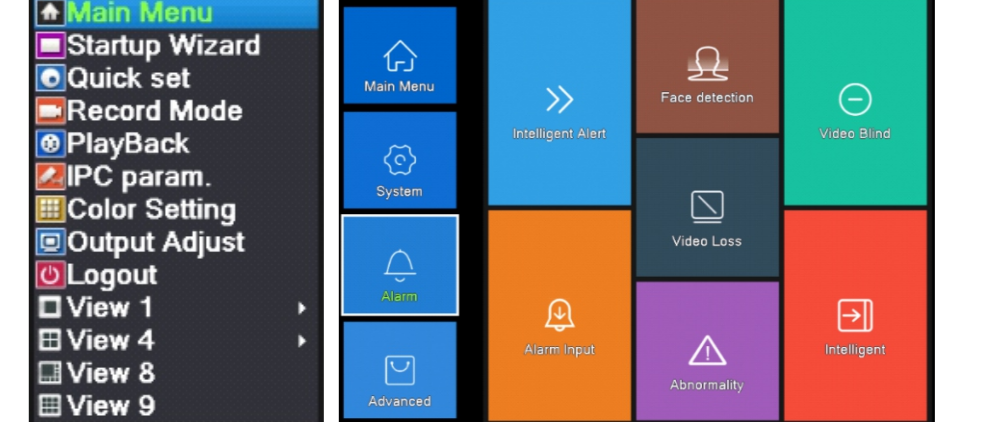
Main Menu
- ●Startup Wizard
- ●Quick set
- ●Record Mode
- ●PlayBack
- ●IPC param.
- ●Color Setting
- ●Output Adjust
- ●Logout
- ☐ View 1
- ☐ View 4
- ☐ View 8
- ☐ View 9

**Tips:**
1 The device will be only recording when motion detected.
2 Please Tick of "**Mobile Reported**" if you need alert push to Mobile APP.
3 Default Setting is for Channel 1, hit "**Advanced**" > "**Copy**", Copy the settings to other channels.

How to playback video?

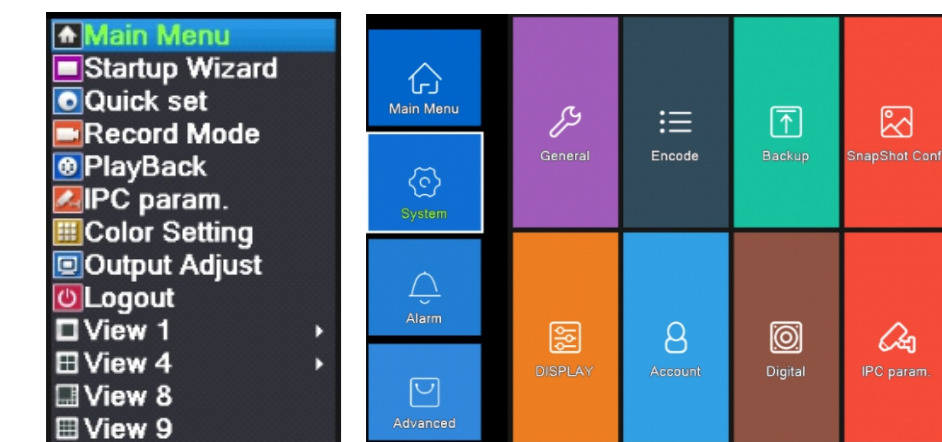● Right-Click Mouse, hit "**Playback**", Or go to **Main Menu > Playback**

Motion Detect Recording

Please right-click mouse navigates to **Main Menu > Alarm > Intelligent Alert > Tick of "Enable"**
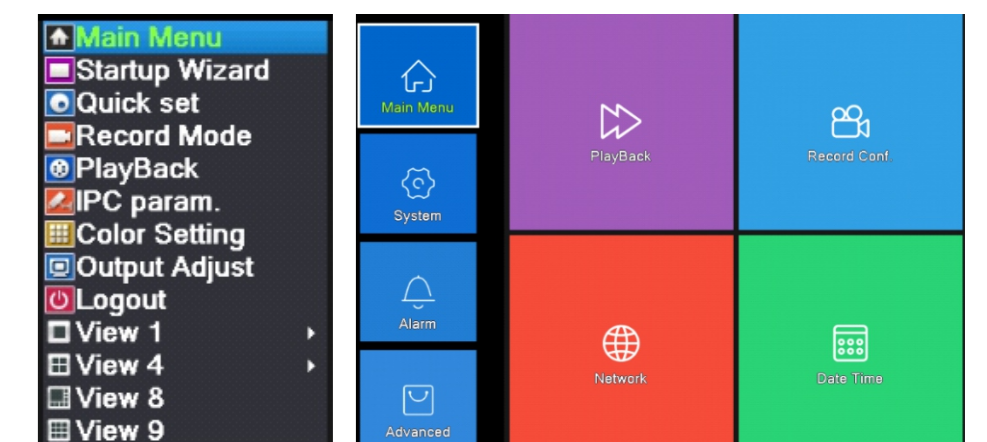
● Select **Channel**, **Period**, **date**, then click "**OK**"
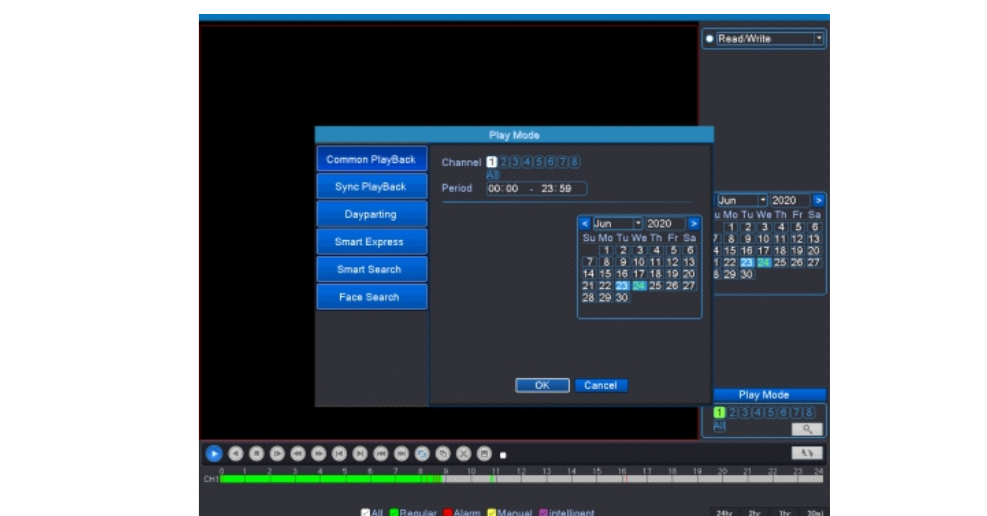
Green: Regular Recording
Red: Alarm Recording

How to backup video?

● Insert your USB Device to NVR's USB port.
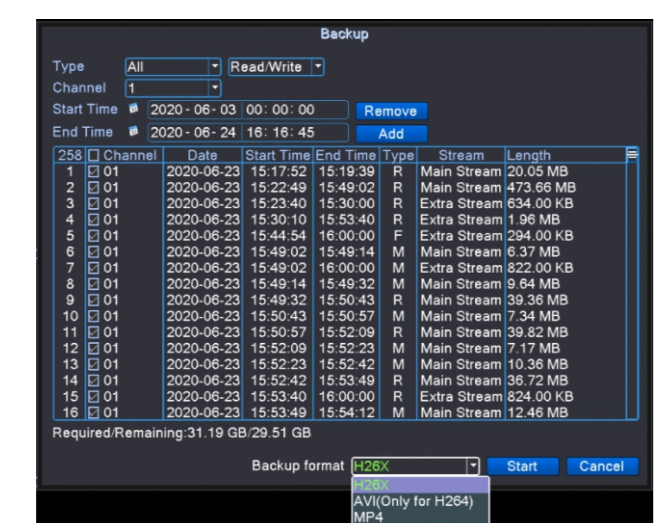● Right-Click Mouse, navigates to **Main Menu > System > Backup.**

Main Menu
- ●Startup Wizard
- ●Quick set
- ●Record Mode
- ●PlayBack
- ●IPC param.
- ●Color Setting
- ●Output Adjust
- ●Logout
- ☐ View 1
- ☐ View 4
- ☐ View 8
- ☐ View 9

● NVR will Detect available USB device. Click '**Backup**',If your USB Device didn't show up, click '**Detect**'.
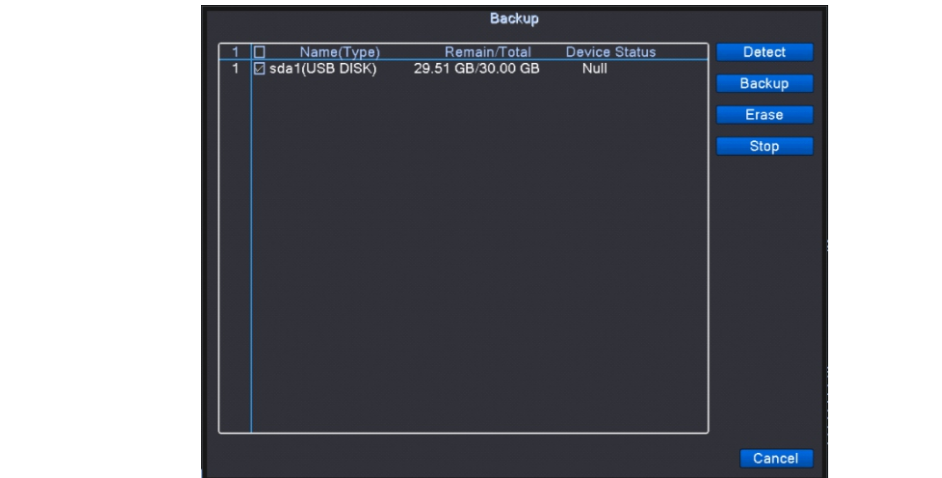
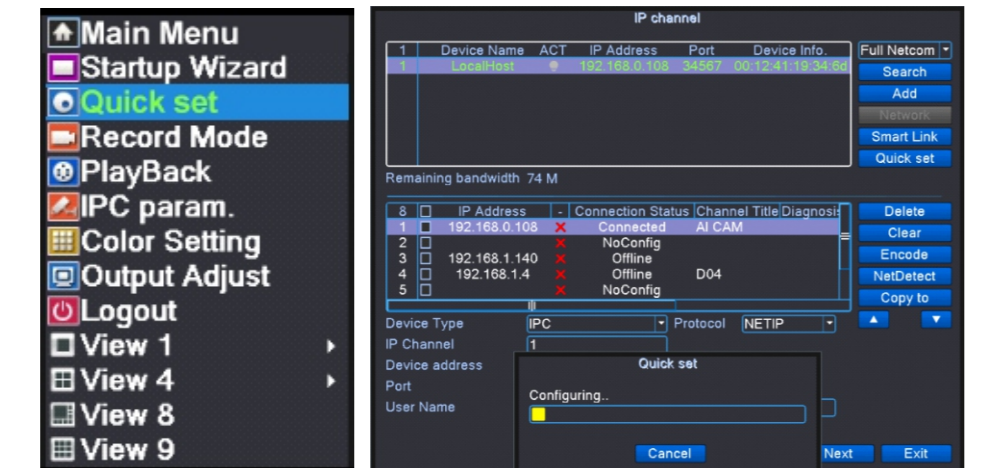● Select **Record Type** > Select **Channel** > Set the **Time** > Click **Add**
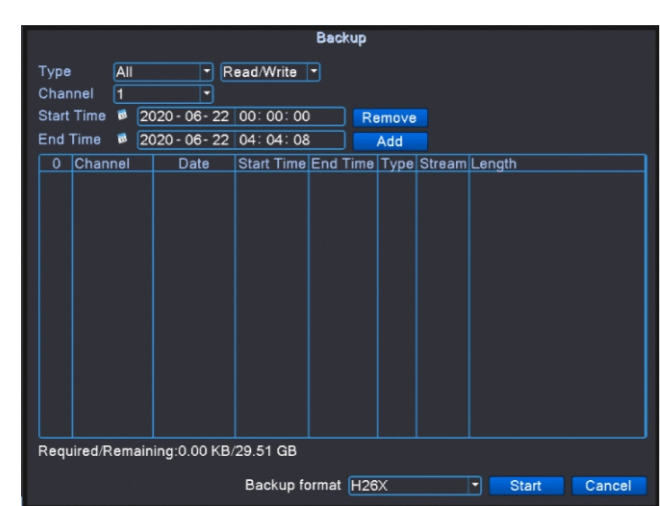

Add new camera or replace defective camera

● Please connect camera to NVR box via Ethernet cable, make sure camera and NVR are powered.
● Right-click mouse > **Quick Set** (Normally NVR will be configuring automatically)

Main Menu
- ●Startup Wizard
- ●Quick set
- ●Record Mode
- ●PlayBack
- ●IPC param.
- ●Color Setting
- ●Output Adjust
- ●Logout
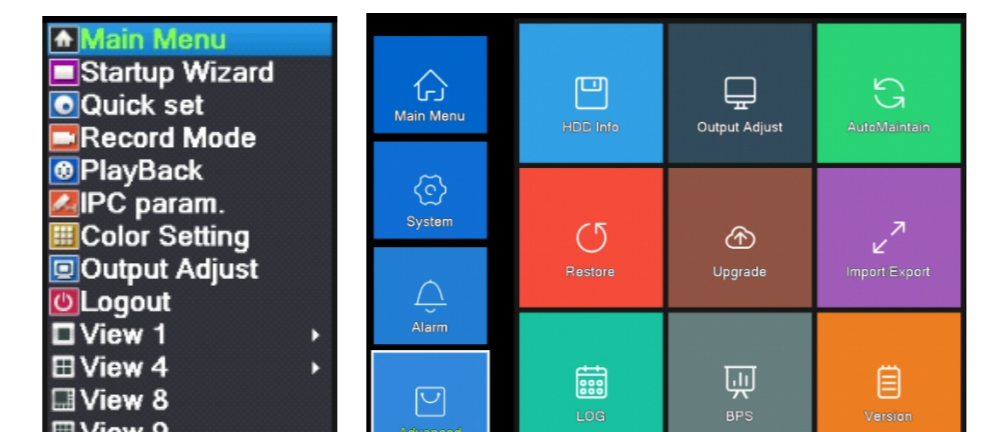- ☐ View 1
- ☐ View 4
- ☐ View 8
- ☐ View 9

● If your camera still not connected, please manual add as below:
a) Click "**Search**", NVR will search camera with same IP segment, then select the new camera's IP address
b) Select an empty Channel for the new camera (for example #5), then click "**Add**"
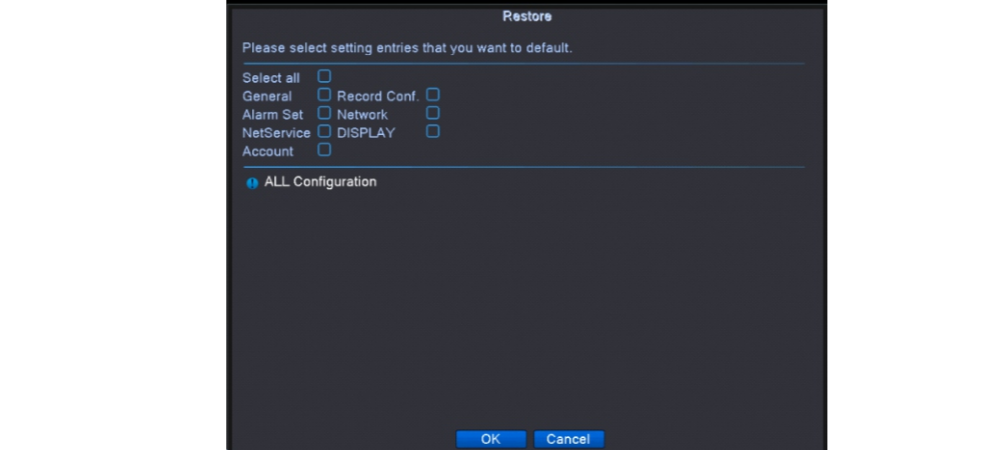c) After configuration successful, click "**Apply**" to save settings then click "**Exit**".
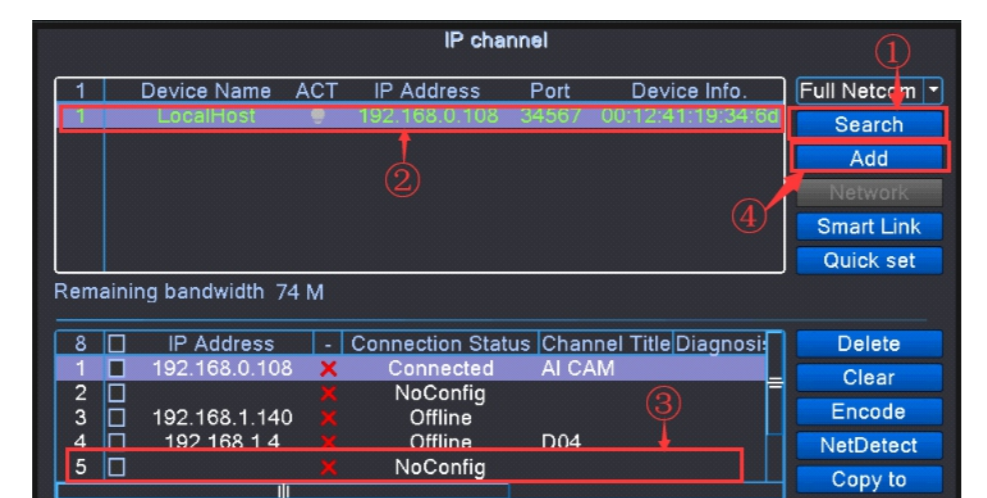
IP channel

Restore to Factory Setting

Please right-click mouse navigates to **Main Menu > Advanced > Restore.**

Main Menu
- ●Startup Wizard
- ●Quick set
- ●Record Mode
- ●PlayBack
- ●IPC param.
- ●Color Setting
- ●Output Adjust
- ●Logout
- ☐ View 1
- ☐ View 4
- ☐ View 8
- ☐ View 9

Tick of "**Select all**" > Click "**OK**"

Explanation of Icons

CAM01	Channel's Name		Motion Detected(Default)
	Recording		Play the video recorded for latest 5 minutes
	Mute/Unmute		Face Detected(Display only after enabling)
	Human Shape Detected(Default)		Video Freed Loss Detected(Display only after enabling)
			Camera Blocked Detected(Display only after enabling)

	PlayPause		Reverse to play
	Stop		Play in slow motion
	Fast Reverse		Fast Forward
	Previous Frame		Next Frame
	Previous Video		Next Video
	Repeat to play all the videos recorded on the selected day		Full Screen
	Start/End video cutting		Backup
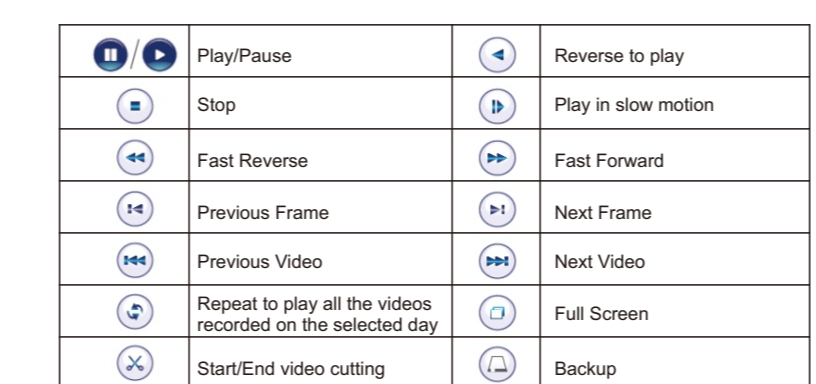
Remote Access on Mobile Device

Download Mobile APP "**XMeye**" from "Google Play" or "APP Store".

XMeye   **iOS**   **Android**

Device Name:
Name Your Device as You Like.
Serial Number:
Click the "Scan" icon to Scan NVR's QR Code. (Navigate to Main Menu > Advanced > Version)
User Name:
admin
Password:
Input your NVR login password.
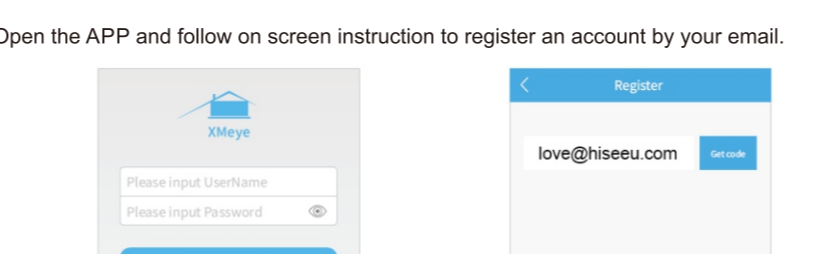
● Open the APP and follow on screen instruction to register an account by your email.
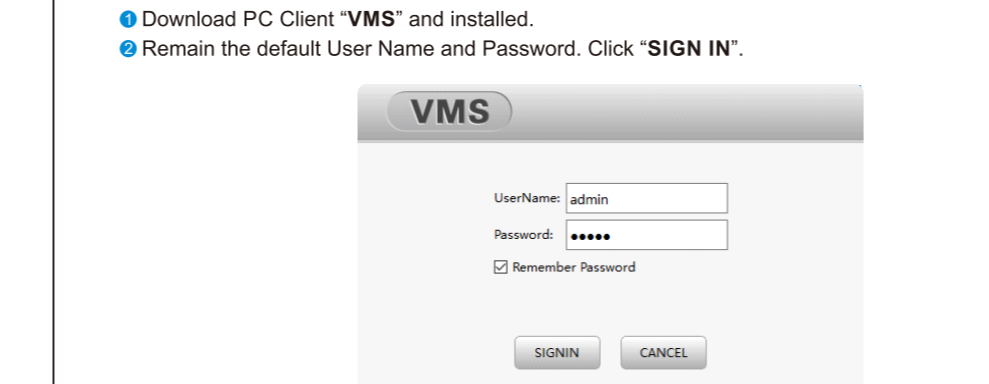
Register
love@heenu.com

Remote Access on PC Client

Please contact vendor for PC Client download Link and video instruction.
● Download PC Client "**VMS**" and installed.
● Remain the default User Name and Password, Click "**SIGN IN**".
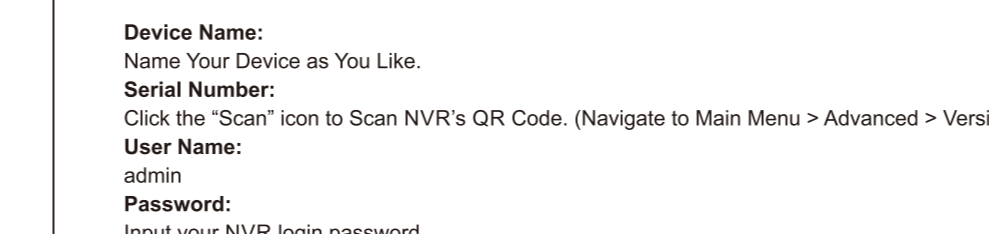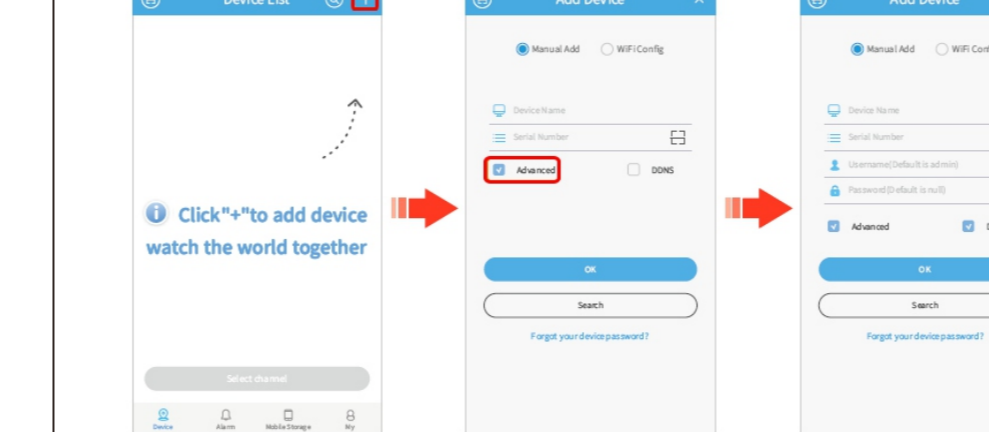
VMS
UserName: admin
Password: •••••
□ Remember Password

● Click "**+**"to add device > **Advanced**.

○ Click"**+**"to add device watch the world together

Remote Access on PC Client

● Navigate to "Device Manager".

VMS

● Manual Add.

VMS

Device Name:
Name Your Device as You Like.
Serial Number:
Click the "Scan" icon to Scan NVR's QR Code. (Navigate to Main Menu > Advanced > Version)
User Name:
admin
Password:
Input your NVR login password.

● Navigate to Home > **Live View**

VMS   **Live View**

FAQ

Q1. What's the warranty?
All of our products with 2-year warranty, any difficulties please contact the vendor.

Q2. How to modify NVR password?
Please Right-Click Mouse Navigates to **Main Menu > System > Account > Modify Password**.

Q3. What should I do if I forget my password?
• Please Click **Forget Password** > **Forget Answer**, you will get the "**CAPTCHA**" QR code
• Open the mobile APP "**XMeye**", click "**+**" icon > **Forget Your Device Password** (**FIND PWD**).
• Scan the "**CAPTCHA**" QR code, you will get a super passcode.
• Use the super passcode to login your device and modify password. (If device ask for old password, let it blank)

Q4. How to find my NVR' serial number?
Please right-click mouse navigates to **Main Menu > Advanced > Version**.

Q5. How to change my camera's name?
Please Right-Click mouse navigates to **Main Menu > System > Display** > Channel Title "**Set**".

Q6. What if the hard drive is full?
Hard drive will overwrite itself when it's full. You also can format hard drive by navigate to **Main Menu > Advanced > HDD info** > **Format**.

Q7. How to get motion alerts on my phone?
• Please make sure "**Motion Detect**" was setup properly and enabled "**Mobile Report**" (Refer to Motion Detect Recording in Page 07).
• Open "XMeye" mobile App, navigate to **Alarm > Alarm Push** > Enable "**Allow Notifications**"

Q8. What should I do if I got too many push notifications from App?
• Please right-click mouse navigates to **Main Menu > Alarm > Intelligent Alert**.
• Customize "**Sensitivity**", "**Region**" and "**Period**" settings, set alerts for certain areas and period to reduce unnecessary alerts.